

#4

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT

Assistant Commissioner for Patents
Washington, DC 20231
Attn: Pinchus Laufer

FAX RECEIVED

JUN 20 2001

OFFICIAL

Technology Center 2100

Dear Sir:

I hereby apply to withdraw as attorney or agent for the applications identified on Exhibit A attached hereto on behalf of myself, Reg. No. 26,659, John C. Clark (Reg. No. 43,552) and Lawrence Keith Stephens (Reg. No. 32,632), now deceased. I am authorized to sign on behalf of myself and everyone else listed except Lawrence Keith Stephens who is now deceased.

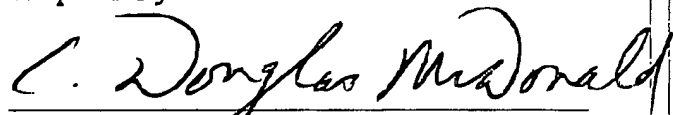
The client, Strategic Business Processes, has been informed of this request.

The reason for this request is that the applicant/assignee has requested the transfer of the file to Kevin J. Zilka, Patent Agent.

Please change the correspondence address and direct all future communications to:

Kevin J. Zilka
P.O. Box 721120
San Jose, CA 95172-1120

Respectfully submitted



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Date: June 19, 2001

EXHIBIT A

ATTORNEY DOCKET No.	SERIAL No.	FILED DATE	TITLE
STRATP002	09/708,244	11/7/00	SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A CUSTOMER-CENTRIC COLLABORATIVE PROTOCOL
STRATP001	09/708,154	11/7/00	SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A COLLABORATIVE DECISION PLATFORM

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FAX COVER SHEET

Date:	June 20, 2001	Phone Number	Fax Number
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IF THERE ARE ANY PROBLEMS OR COMPLICATIONS, PLEASE NOTIFY US IMMEDIATELY AT:
(813) 223-7000

TELECOPIER OPERATOR: _____

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